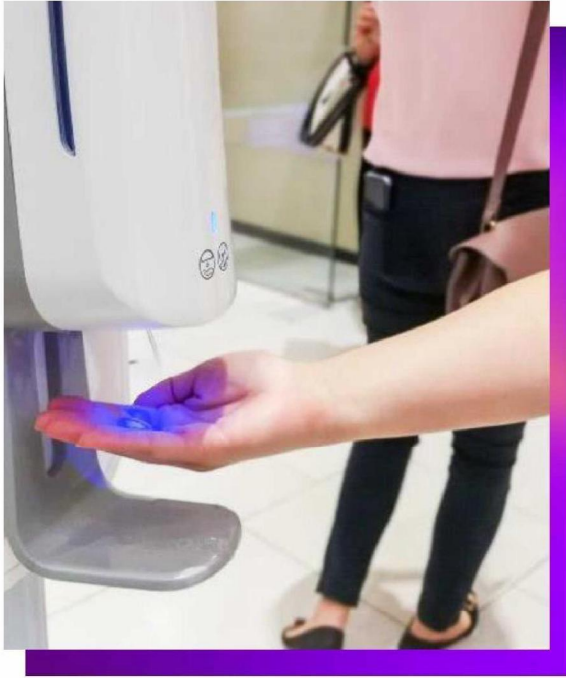


RIVM & ACCENTURE

- COVID-19 / PANDEMIE
- SECURITY
- SAP S/4HANA

MAART 2021
















COVID-19 VACCINATIE-PROGRAMMA'S EN PANDEMIE RESPONS




VACCINATION MANAGEMENT OPLOSSING

Omni-channel Engagement

 Call Center
  Dynamic IVR
  Online
  Apps
  Social
  SMS / Chat

<p> Vaccine Management Platform</p> <p>CRM Tracking</p> <p>Provider Enrollment</p> <p>Inventory Management</p> <p>Resident Registration & Scheduling</p> <p>Administration Data</p> <p>Adverse Event Data</p>	<p> Supply Management</p> <p>Vaccine & Ancillary Management</p> <p>Inventory Management</p> <p>Optimization</p> <p>Forecasting</p>	<p> Community Education and Engagement</p> <p>Vaccine Adoption & Adherence</p> <p>Education Materials</p> <p>Eligibility</p> <p>Vaccine Finder</p> <p>Proof of Vaccination</p>	<p> Contact Management</p> <p>Communication</p> <p>Virtual Agents</p> <p>SMS Text</p> <p>Alerts & Notifications</p>	<p> Analytics and Reporting</p> <p>Insights & Actions</p> <p>Population Coverage</p> <p>Inventory Insight</p> <p>Effectiveness Monitoring</p>
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 **Organizational Structure Support**

Governance



COVID-19 VACCINATIEPROGRAMMA

ENKELE VOORBEEDEN HOE WIJ MOMENTEEL IN EUROPESE LANDEN ONDERSTEUNEN



- **Project management** en governance.
- Ontwerp **end-to-end supply chain operating model** incl. grondstofleveranciers voor vaccins van zowel Pfizer als AstraZeneca
- Ontwikkelen en ondersteunen van **ketenintegratie** tussen de distributeur, overheid en overige ketenorganisaties (incl. cure & care organisaties).



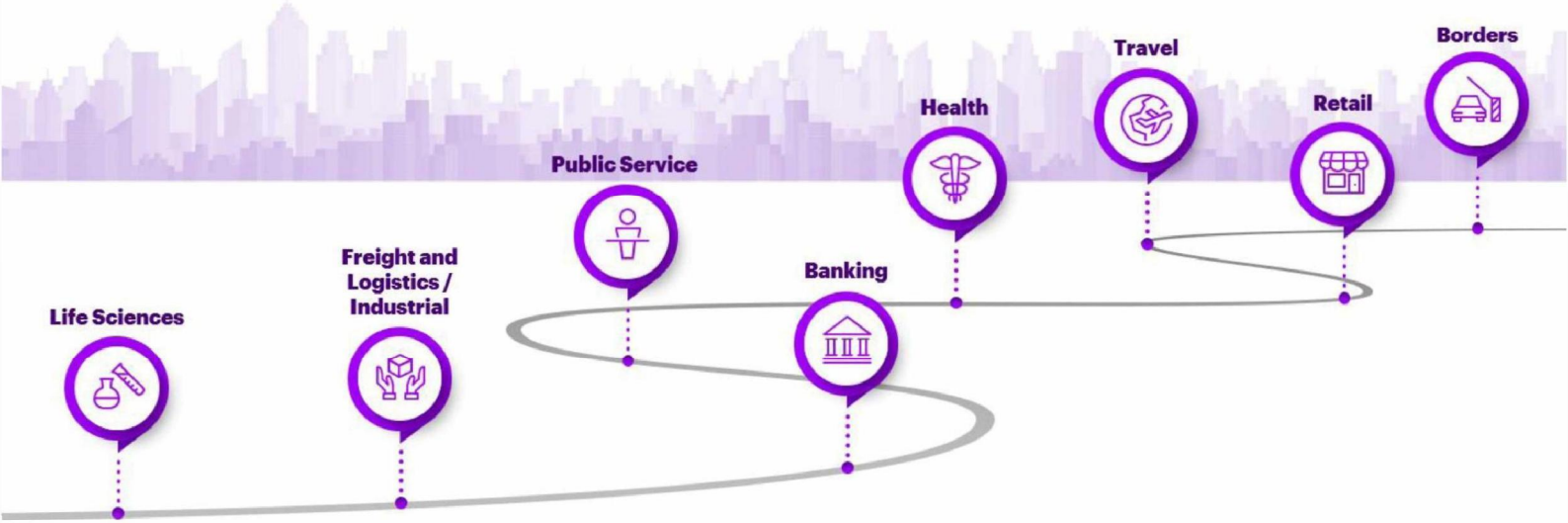
- Afspraken **plannen** (multichannel) via contact centers
- **Registratie** van burgers en **vaccinatieprocedure**: ondersteunen proces vaccinatiegroepen, certificering van gevaccineerden
- **Optimalisatie van de processen** in de vaccinatiecentra: stroomlijnen procedures en faciliteren ketenintegratie
- **Status vaccinatie**: verzamelen en integreren documentatie / informatie t.b.v. rapporteren status vaccinaties .



- Inrichten **vaccinatie management oplossing** en PMO-ondersteuning
- Project management, rapportage en monitoring; **Control Tower**



PANDEMIE RESPONS: CROSS-INDUSTRIE JOURNEY

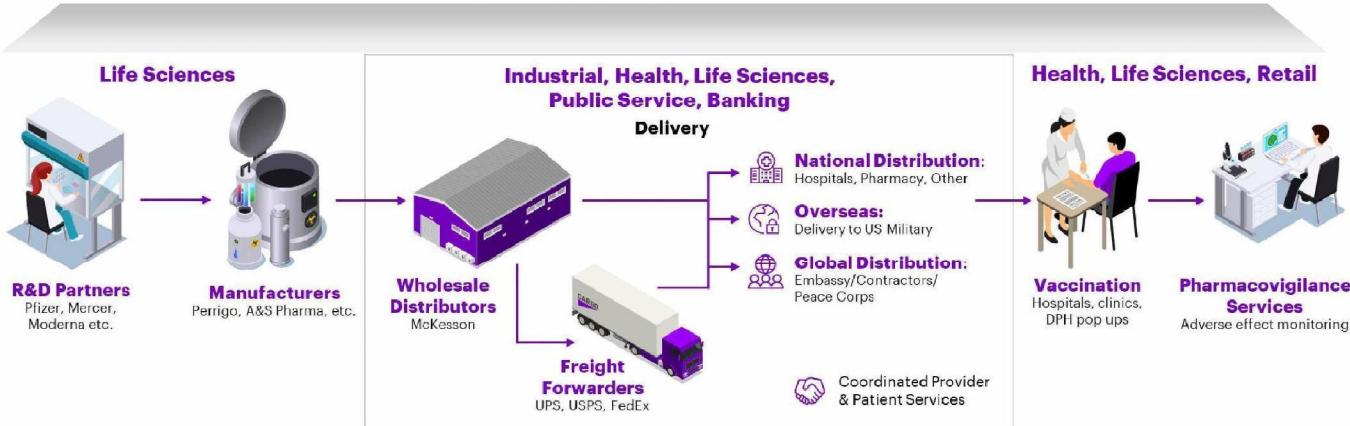


PANDEMIE RESPONS & RECOVERY UITDAGINGEN

ACCENTURE HEEFT EEN VISIE OP HET MANAGEN VAN DEZE GEHELE CROSS-INDUSTRIE JOURNEY EN ONDERSTEUNT OVERHEDEN IN DE EXECUTIE



Control Tower
Data-driven Operations & Communications



General Public, Healthcare Practitioner, and Payer Communications Support
Multi-channel communications strategy and plan at national and local levels (Education/Information, Logistics, Adverse Event Reporting, Outcomes)

- Multiparty systems
- Nonprofits
- Return to work programs
- Digital Health Passport

accenture

MANAGED SECURITY SERVICES

Threat Operations | Digital Identity | Application Security | Risk | Cloud Security

Accenture Security



ACCENTURE MANAGED SECURITY SERVICES



3. Ecosystem and Industry Recognition

- 2019 Palo Alto Networks Global Integration Partner
- Microsoft Security 2020 Top SOC MDR Award
- Google Cloud 2019 - Industry Solutions Partner of the Year
- 2019 Splunk Solution Partner of the Year
- 2019 Nozomi Partner of the Year
- More certified resources in Splunk and Palo Alto than any other vendor in the world
- Global leader in cloud deployments for AWS, Azure, and GCP

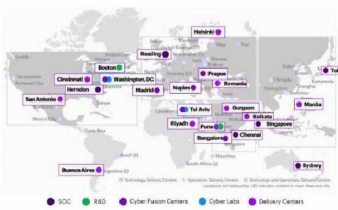
2. Cyber Fusion Centers (CFC)

- Cutting-edge CFCs across the globe
- Security Innovation, customer workshops, cyber labs, and cyber ranges
- OT/ICS environments to replicate real-world scenarios



4. Thought Leadership

- Accenture invests in research and development (R&D) for innovation
- Accenture publishes annually industry-backed thought leadership into cyber resilience and cyber operational maturity
- Proactive about sharing exactly what we are known for: disruptive ideas and forward-thinking research that compels our clients to take action



1. Our Global Capability

- Organize globally and service locally
- 3,500+ MSS professionals servicing 800+ clients, spanning over 60 countries
- Support several global languages
- Accommodate 24x7 and follow-the-sun models as needed by our customers



5. CORE Workshop (virtual)

- Security and business leadership
- Interactive session to reframe views on cyber maturity and business resilience
- Help clients understand Cyber Resilience
- Condenses a 10-12 week security operations assessment into an eight hour exercise
- Results in a three-year action plan for the client



END-TO-END DIENSTEN MET FLEXIBELE DELIVERY MODELLEN

Secure the Extended Enterprise				Secure the Enterprise		Secure the User		Secure the Business		Secure Investments	
Managed Cloud Security				Managed Threat Operations		Managed Digital Identity		Managed Application Security		Managed Risk	
Infrastructure Security	Platform Security	Cloud Application Security	Attack Surface Management	Managed Detection and Response (MDR)	Identity Governance and Lifecycle Management	Access Management	Secure Software Development	Data Security and Privacy	Risk Assessment as-a-Service	Security Compliance Monitoring	
			Security Tools and Infrastructure Management	Managed Threat Hunting and Response	Identity Platform Management	Privileged Access Management	Enterprise Platform Security		Security Awareness	Security Risk and Threat Analytics	
			M&A Assessment Services		Identity Automation	Directory Services					

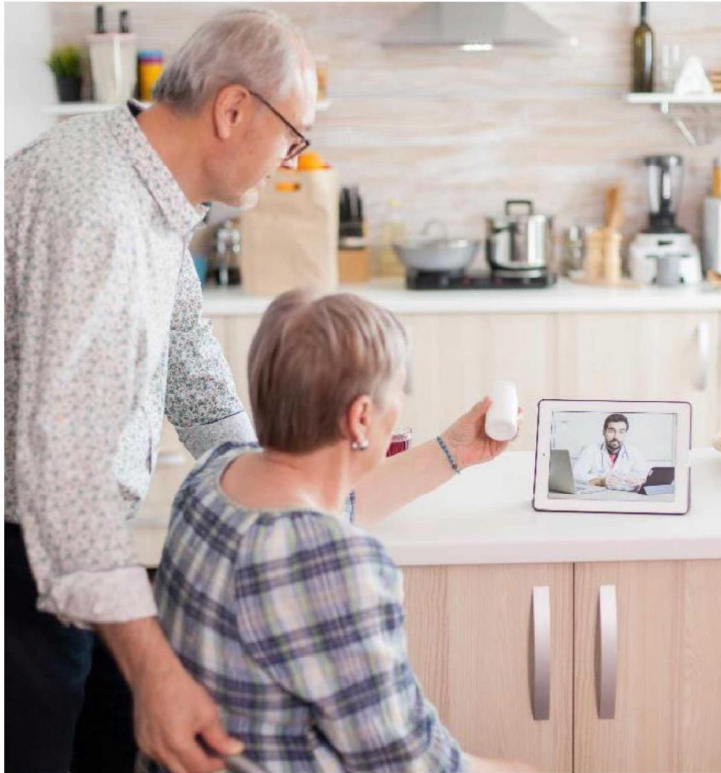
Supported platform delivery model and service windows vary by service per the following options:

Technology Deployment Model	Client hosted
	Private Cloud (Client or Accenture)
	Public Cloud
	Hybrid Cloud

Service Delivery Staffing Model	Shared Team
	Dedicated Team
	On-Shore/Near-Shore/Off-Shore Mix

Service Windows	8x5
	16x5
	24x5
	24x7





NATIONAL HEALTH SERVICE (NHS) SECURITY & ACCENTURE (VANAF 2017)

Situatie

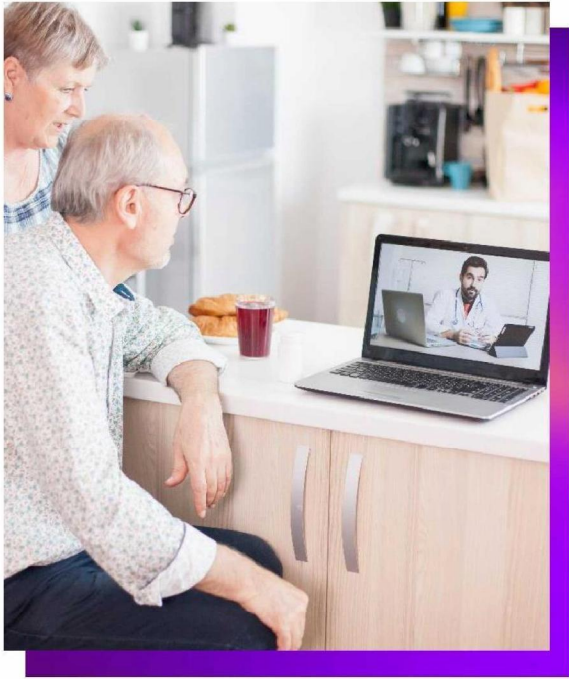
- Kwetsbaarheden in het veiligheidsbeleid van de NHS en haar ketenpartners werden zichtbaar tijdens een security incident in 2017.

Aanpak

- Middels risicostratificatie een digitale security strategie ontwikkeld en geïmplementeerd, technisch en functionele verbeteringen aangebracht met als doel ervoor te zorgen dat de NHS beter bestand is tegen een toekomstige aanval van het WannaCry-type.

Uitkomsten







- NHS heeft actief zicht op security risico's en beschikt over middelen en expertise om snel te reageren in geval van security aanvallen.
- Hiervoor heeft Accenture o.a. ingericht domein security, oprichting van een SOC, ontwikkeling van een Cyber Design Authority, beveiligen van logistiek proces voor vaccinaties, actieve aanval monitoring via dashboards, en geven van trainingen aan NHS-personeel.



SAP S/4HANA



ONZE SAP S/4HANA KENNIS EN ERVARING

<p>2019 and 2020 S/4 Partner of the Year in The Netherlands</p>	<p>40 SAP PINNACLE AWARDS INCLUDING 2019 SAP S/4HANA® Partner of the Year</p>	<p>40+ YEARS RELATIONSHIPS AT C-LEVEL WITH SAP</p> 
<p>50+ DELIVERY CENTERS DELIVERING SAP SERVICES TO CLIENTS AROUND THE WORLD</p> 	<p>50,000+ SAP practitioners; 20,000+ S/4HANA practitioners 7,500+ SAP finance practitioners 8,500+ HANA practitioners</p>	<p>31 LIQUID STUDIOS Rapid ideation & innovation with clients to create minimum viable products</p> 
<p>SAP S/4HANA SAP HANA CoE led by Alexander Zeier Ph.D., co-author with Hasso Plattner of "In-Memory Data Management - Technology and Applications"</p>	<p>1ST SOLUTION PARTNER TO BECOME QUALIFIED FOR SAP MODEL COMPANY</p> 	<p>350+ SAP S/4HANA PROJECTS ONGOING OR COMPLETED, INCLUDING ACCENTURE</p>
<p>9 ACCENTURE SAP INNOVATION HUBS</p> 	<p>INVESTING IN ACCELERATING DIGITAL INNOVATION AROUND DEVOPS, AGILE, MACHINE LEARNING, USER EXPERIENCE, AND AI FOR SAP</p>	<p>1ST IN CO-DEVELOPMENT AND CO-INNOVATION ON SAP S/4HANA, LEONARDO & CLOUD PLATFORM</p> 



 **Powered by**

Accenture myConcerto

Een inzicht-gedreven, geïntegreerd digitaal platform bestaande uit research, benaderingen, methoden, middelen en versnellers om transformatie te begeleiden en te ondersteunen

Accenture myWizard

Een *intelligent automation platform* dat Accenture's middelen, -methoden en -tools integreert om een zeer productieve levering van applicatieservices en innovatie mogelijk te maken

VERSCHILLENDE CONVERSIEBENADERINGEN VOOR S/4HANA

1. PURE BROWNFIELD

Equivalent:
Vernieuwen/schilderen



- Dezelfde architectuur
- Dezelfde processen
- Dezelfde gegevens
- Nieuwe extra functionaliteit opties (groeipad)
- Puur functionele upgrade

2. BROWNFIELD WITH INNOVATIONS

Equivalent:
Renovatie



- Dezelfde architectuur
- Dezelfde processen + oplossingen
- Dezelfde gegevens + verbeteringen
- Specifieke aanvullende nieuwe functies en fixes/retrofitting

3. HYBRID

Equivalent:
Renovatie en uitbouw



- Selectieve updates van architectuur, processen en gegevens - migratie naar S/4 met opties om configuratie en gegevens te wijzigen
- Kenmerken variëren, afhankelijk van de gekozen smaak

4. LEAN GREENFIELD

Equivalent:
Sloop en nieuw huis



- Nieuwe slanke architectuur, maar beperk de gevolgen
- Nieuwe proces- en gegevensopzet, maar focus op vergelijkbare functionaliteit (waar mogelijk fit to standard)
- Selectieve, opgeschoonde en nieuwe gegevens

5. TRANSFORMATIONAL GREENFIELD

Equivalent:
Sloop en nieuw vila



- Volledig nieuwe architectuur, maximale innovatie
- Volledig nieuwe processen
- Selectieve, opgeschoonde en nieuwe gegevens
- Nieuwe functionaliteiten

