

MEDEVAC ACTIVATION PROTOCOL CAS-BES

AIR AMBULANCE

1. Context

FM-SARPA is committed to the responsible transport of both non-COVID19 and COVID19 patients during the coronavirus pandemic, and medical charter transport of high-risk patients (high risk pregnancy, oncology, neonatology). Activation of a medevac and medical charter needs care full clinical planning, and air & ground logistics. The Air ambulance services have been validated by the four hospitals in the Dutch Caribbean, and by the CAS-BES healthcare ministers.

- 1.1 In compliance with FM-SARPA (EURAMI) activation protocol, a non-COVID19 and COVID19 medevac, and/or- medical charter is activated via the 24/7 FM-dispatch call center phone +599 7800175 or email 5.1.2e@fundashonmariadal.org.
- 1.2 FM-dispatch will file an air ambulance Transport Information File, and contact air ambulance flight doctor on call with medevac or charter request.
- 1.3 Air Ambulance flight doctor on call, contacts treating medical specialist /physician and performs following standard procedure the clinical intake. Depending on hospital, additional COVID19 forms have to be filed.
- 1.4 Air Ambulance flight doctor contacts medical specialist (acute-care department) receiving hospital Aruba (HOH)– Curacao (CMC). Clinical intake and additional triage non-COVID19 and COVID19 patient take place. Decision GO NO-GO takes place.
- 1.5 With a GO, the internal activation processes aeromedical and aeronautical of FM-SARPA take place. Activation of FM ground ambulance service take place.
- 1.6 FM-SARPA air ambulance services have a specific infection prevention protocol in case of COVID19 patients.

2. Notifications to Governments

Due to the many COVID19 changing regulations and Government approval, additional procedures are in place for the countries Aruba, Curacao and St. Maarten. The contact for approval is initiated by the FM dispatch center.

- 2.1 Approval for medevac to Aruba: Department Volks Gezondheid (DVG) miss

5.1.2e

- 2.2 Approval for medevac to Curacao: Curacao Medical crisis coordinator

5.1.2e

5.1.2e

- 2.3 Approval for medevac from St. Maarten following standard procedure (monitor daily)

3. Activation ambulance ground transport (AUA-CUR-SXM)

FM-SARPA recognizes that during a patient transfer (ground-air-ground) patient safety and safety for (aero)medical personal is crucial.

3.1 FM – dispatch center will notify (AUA-CUR-SXM) ground ambulance operations center before takeoff (AUA-CUR-SXM). This information on patient transfer is for both non-COVID19 and COVID19 patients.

3.2 This notification will entail information; non-COVID19 and COVID19, Estimated Time of Arrival, PPE protection measures, clinical (ventilated) status.

3.3 Ground ambulance services (AUA-CUR-SXM) will be informed in written form by FM-SARPA air ambulance services, of the patients transfer protocol of a COVID19 patient.

3.4 Ground ambulance services (AUA-CUR-SXM) have dedicated transport available for COVID19 patients.

Version 2; date: 22 March 2020

Authors 5.1.2e