

To: [redacted]@minvws.nl [redacted]@minvws.nl
From: [redacted] (10)(2e)
Sent: Wed 4/22/2020 6:23:06 PM
Subject: FW: Support in development of an accessible COVID19 App
Received: Wed 4/22/2020 6:23:06 PM

Aub uitprinten

Met vriendelijke groet,

[redacted] (10)(2e)

[redacted] (10)(2e)

Buiten werktijden mailen mag, maar hoeft niet. Beantwoord deze mail op een voor jou geschikt moment.

Van: [redacted] (10)(2e) <[redacted] (10)(2e)@ing.com>
Datum: woensdag 22 apr. 2020 8:06 PM
Aan: [redacted] (10)(2e) <[redacted] (10)(2e)@minvws.nl>
Kopie: [redacted] (10)(2e) <[redacted] (10)(2e)@ing.com>
Onderwerp: Support in development of an accessible COVID19 App

Dear [redacted] (10)(2e)

On behalf of ING Bank, I'd like to contact and offer our support in the development of the COVID-19 app for The Netherlands. I'm the Global Head of Accessibility, and we recently developed our accessibility assessment tool for the development of accessible and inclusive processes/products.

In regard to the challenges ahead and the discussions during the AppAthon this weekend, we noticed the limited accessibility of the proposals. Recognizing the importance of accessibility of the COVID-19 App, in support of people with a disability, elderly and non-digital natives. We'd like to share our knowledge and assessment framework, with respect to the following conditions:

- The assessment framework can only be used for the one-time development of the COVID-19 App
- ING proprietary of the assessment framework will be respected

Of course we will be available for additional support to explain the assessment framework assuring successful application. We hope we can support the development of an secure, effective and accessible app to support the new reality of the 6-feet-society.

Awaiting your reply, please feel free to contact for additional information,

Met vriendelijke groet / Kind regards,

[redacted] (10)(2e)

[redacted] (10)(2e)

COO / GTO / Strategic Portfolio Management

M [redacted] (10)(2e)

E [redacted] (10)(2e)@ing.com

ING Global Business Accessibility
 Social [ING Global Business Accessibility Community](#)

Email [\(10\)\(2e\)@ing.com](mailto: (10)(2e)@ing.com)
Sharepoint [Global Accessibility](#)



Bijlmerdreef 106, 1102 CT Amsterdam ZO
P.O. Box 1800, 1000 BV Amsterdam
Location code CDR A5

ING Bank N.V. registered office Amsterdam
Trade Register no. 33031431 Amsterdam

ATTENTION: The information in this e-mail is confidential and only meant for the intended recipient. If you are not the intended recipient, don't use or disclose it in any way. Please let the sender know and delete the message immediately.

ATTENTION:
The information in this e-mail is confidential and only meant for the intended recipient. If you are not the intended recipient, don't use or disclose it in any way. Please let the sender know and delete the message immediately.
