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Onderwerp: Air NEB meeting on the Recommendation on vouchers - Webex conference call,

Friday, 15 May, 11:00-13:00

Bijlagen: Tips for using webex.pdf

Dear colleagues in the Air NEBs,

As you may have heard, the Commission just adopted a Recommendation on vouchers offered to passengers and travellers as an alternative to reimbursement for cancelled package travel and transport services in the context of the COVID-19 pandemic: <a href="https://ec.europa.eu/info/files/covid-19-recommendation-vouchers-offered-passengers-and-travellers-alternative-reimbursement-cancelled-package-travel-and-transport-services">https://ec.europa.eu/info/files/covid-19-recommendation-vouchers-offered-passengers-and-travellers-alternative-reimbursement-cancelled-package-travel-and-transport-services</a> en

Further to our webex conference call of 30 April and in view of discussing this matter with you all, we would like to convene another on-line discussion with our group. Therefore we invite you to join us on a conference call on this **Friday**, **15 May 2020**, **from 11:00 to 13:00** (Brussels time). We extend this invitation also to the colleagues dealing with air PRMs.

The agenda will be as follows:

- Presentation of the Commission Recommendation on vouchers
- Discussion on the implementation of the Recommendation
- AOB

We intend to use the webex platform again, as it worked quite well 2 weeks ago.

## Meeting information

Link: https://ecwacs.webex.com/ecwacs/j.php?MTID=m38bffd71f877c99b8bc09e600d978eb0

Number: 842 328 782

Password: A7sMRhXM38M (27767496 from phones) Please see tips for using webex in the attachment.

IMPORTANT: In order to prepare the invitations for joining the call we ask you to nominate the participant(s) from your side (name + email) by tomorrow, Thursday 14:00. If we do not have that information by then, we will use the contacts we had for our previous call on 30 April.

We are looking forward to talking to you on Friday.

Best regards,

The Air Passenger Rights Team



**European Commission** 

Directorate General for Mobility and Transport

Unit B5 – Social aspects, Passenger rights and Equal opportunities

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