

**Van:** 10.2.e  
**Aan:** 10.2.e )-DGMI; 10.2.e )-BSK  
**Onderwerp:** FW: Latest development/ Aviation Working Party tomorrow - voucher issue  
**Datum:** maandag 4 mei 2020 15:56:23  
**Bijlagen:** [image004.png](#)

IATA pakt bericht nu ook op!

**From:** 10.2.e  
**Sent:** maandag 4 mei 2020 15:38  
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**Cc:** 10.2.e  
**Subject:** Latest development/ Aviation Working Party tomorrow - voucher issue

Dear Transport Attachés,

I suppose you have all heard by now that the **DG Move/A.Valean is preparing a Recommendation to Member States to make the vouchers attractive**. This would go through the College on Wednesday 13 May. This is one more reason to put this on your agenda tomorrow as:

- It is not what a huge majority of MS are asking for (I forgot to mention in my earlier message that Romania was also in favor)
- It is not an effective way to deal with the issue: even very attractive vouchers (including if State-guaranteed) will never have the preference of consumers if the option of an immediate cash refund needs to be proposed.

I hope you can collectively discuss the very negative consequences of this tomorrow.

With kind regards, Monique

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**From:** 10.2.e  
**Sent:** Monday, May 4, 2020 12:38 PM  
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permrep.eu; 10.2.e @mvcp.hr; 10.2.e <10.2.e @ccaa.hr>; 10.2.e @ccaa.hr>; 10.2.e @mvcp.hr; 10.2.e @mvcp.hr; 10.2.e @dca.mcv.gov.cy; 10.2.e @mzv.cz; 10.2.e @mfa.ee; 10.2.e @diplomatie.gouv.fr; 10.2.e @brue.auswaertiges-amt.de; 10.2.e @rp-grece.be; 10.2.e @mfa.gov.hu; 10.2.e @dfa.ie; 10.2.e @rpue.esteri.it; 10.2.e @esteri.it; 10.2.e @mfa.gov.lv; 10.2.e @gov.mt; 10.2.e @minbuza.nl; 10.2.e @msz.gov.pl; 1 @reper-portugal.be; 10.2.e @rpro.eu; 10.2.e @mzv.sk; 10.2.e @gov.si; 10.2.e @reper.maec.es

Cc: 10.2.e 10.2.e @iata.org>

**Subject:** Aviation Working Party tomorrow - voucher issue

Dear Transport Attachés,

Now that we have the attached Declaration endorsed by 12 Member States, and the additional support of Germany, Spain and Italy (as reported in this press release by the French MOT during the weekend <https://www.ecologique-solidaire.gouv.fr/jean-baptiste-djebbari-appelle-harmonisation-europeenne-des-mesures-sanitaires-deconfinement-dans>), we would like to suggest that the occasion of tomorrow's AVIA meeting should not be missed **to put this issue of the agenda and express to the EC that your request is nothing less than formal amendment to R261.**

I would also like to take this opportunity to remind you that the industry proposal is not to impose vouchers instead of a cash refund but to keep the option of a delayed refund. In other words, our proposal is as follows:

- Passengers are not deprived of the choice of a refund prescribed under article 8 of R261. We understood that this was the main obstacle to our original proposal to offer a refund instead of a voucher.
- As per R261, passengers who choose the refund option instead of the re-routing, would still have various options to "activate the refund", as per article 7 (3).
  - o If they choose a cash refund, it could be delayed up to 12 months
  - o If they choose a voucher, the voucher must have minimum features. For instance, it could be valid for 18 months, for different destinations and importantly, refundable (automatically at the end of its expiration).

Thank you for your attention and kind regards, 10.2.e

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