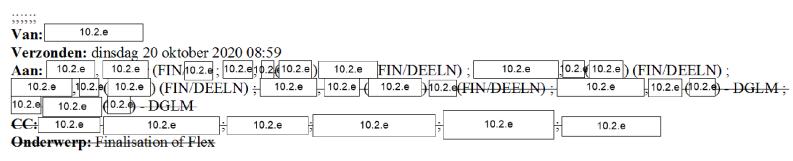
To: 10.2.e , 10.2.e (10.2.e) (FIN/DEELN) 10.2.e @minfin.nl] 10.2.e0.2.(10.2.e) 10.2.e (FIN/DEELN) From: Tue 10/20/2020 9:02:51 AM Sent: Importance: Normal FW: Finalisation of Flex Subject: MAIL RECEIVED: Tue 10/20/2020 9:02:52 AM



Dear 10.2.e , Dear All,

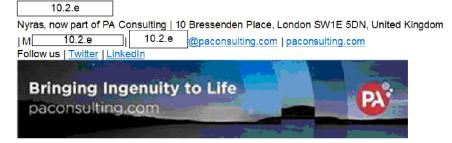
Please note that we had a meeting with KLM yesterday to review the summary deck. In general it was a positive and constructive discussion. They made some suggested modifications, most of them minor in nature, relating to wording etc. On the majority of the points indicated we believe we should be able to make accommodations that are acceptable to KLM and not detrimental to the findings. They also indicated there are a few data points they want to correct and they are coming back to us with some new figures today which we will be able to review. Lastly, we advised them that we were still updating some points in the sustainability section and adding some commentary on the network to the document (as discussed with 0.2.4).

Assuming KLM delivers all points today and that none of them are material, we should complete the final draft of the deck on schedule by tomorrow PM as previously indicated. We hope you are satisfied with the structure of the document sent over the weekend as we intend to use this as the primary deck for submission in conjunction with a larger supplementary deck containing much more detail.

Per our previous email, we just wanted to make sure there was no further feedback from yourselves prior to finalisation? If your schedule permits, it might be helpful to have one further discussion today to make sure we are in line with your expectations. Please let us know if that is possible?

Lastly, apologies if we did not cc the right list in addition to yourself 10.2.e |. We understand 10.2.e | should be back, on leave, and we hope 10.2.e is feeling better. If we missed anyone who is core to these last few days of the Flex report, it was not intentional and please let us know.

Thanks and all the best -



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